



PREPARING FOR ARRIVAL

- You will need to **plan to arrive at our meeting spot by 2PM (PST) on the day BEFORE your first ski day**. We encourage guests to arrive in the area at least a day prior, as flight and road delays are common and late arrivals may not be possible to accommodate. **Your arrival date and time are listed on your invoice**. Click [here](#) for full directions and [Google Maps](#) link. **If you have been delayed** on the day of arrival, **call our Exchange Coordinator, Rick, at (250) 253-0558 ASAP to make alternate arrangements**.
- All guests are flown to and from the lodge via **helicopter transfer**, weather permitting. The **additional cost is \$140 CAD each way**, per person. Since helicopter flights are weather dependent, this cost is paid directly to Glacier Helicopters at the end of your trip based on the number of flights taken. Please **have a credit card available upon departure for payment**. Snowcat transfers will be done on no-fly days at no cost. If bad weather prevents the helicopter from flying, your arrival time may be delayed. **Guests will receive an email at around 1PM (PST) on your arrival day, confirming what type of transfer you will be taking to the lodge and any updated arrival times, if needed.**

WHAT TO PACK, WHAT TO LEAVE AT HOME

- View a full list of what to bring and what to leave behind [here](#). There is a **35 lb total luggage weight limit** including ski/snowboard boots (but **does not include your skis/snowboard**). **Do NOT bring ski poles**, we supply them free to guests. Guests can **bring one set of skis/snowboard**. Steep Chutes guests may also bring one set of touring skis/splitboard. Please use a soft duffel style bag (stiff/hard bags are **not** permitted). Your ski/snowboard boots can be in a separate bag (but not loose). The total of both bags must be under the **35lbs limit**.
- We offer a large selection of **powder skis and touring skis for rent** at \$35/ day. **We do not pre-book rentals**, but please view our fleet online to get an idea of what we carry. **WE DO NOT RENT BOOTS, so don't lose yours!** All flying guests should **bring their boots as carry-on luggage**. We can help you out with most lost gear, but not boots!
- **SNOWBOARDERS BEWARE - We do not rent snowboards!** We recommend our partners in Revelstoke, BC [Revelstoke Powder Rentals](#) for snowboards/splitboard rentals – contact them directly to book. Don't forget to **ask them about arrangements to have your rental board sent to/from the lodge** in advance - **This must be done when you make your booking with Powder Rentals**. No 'day-of-arrival' requests.

WHILE YOU ARE HERE

- On the first morning after breakfast, our guides will lead you through our **waiver, ski program, and avalanche safety training** including your safety equipment: **air bag, beacon, shovel, probe, pack and radio**. After the safety training, we hit the slopes at approximately 10:00am MST; on subsequent days the cats leave the lodge between 8:30-9:00am MST based on day-light and stability. **Lunch is packed at breakfast and eaten in the snow cat between runs**. We return from skiing between 4:15- 5:00pm MST, depending on the time of year. During après ski, snacks are served in the lounge. Guests can also have a soak in our outdoor rooftop hot tub, relax in our sauna, enjoy a massage, or play a game of billiards before dinner. Our bar has a large selection of the **finest BC wines, 6 different beers on tap, as well as a full selection of spirits**. Dinner is a 4-course gourmet meal prepared by our talented chefs, and a special 5-course meal with wine pairing option on the last evening.
- **On the morning of the last day**, you will **pack your gear and bring all luggage to the dry room, ready for departure**. Final bills are settled at breakfast, **please bring a form of payment — CASH IS KING (even USD!)**, but credit, cheque or debit are also accepted. The last ski day ends about 4:00pm MST. Guests **departing by helicopter** can expect to be back at the meeting spot around 4:00 – 4:30pm PST. Guests **departing by snowcat/bus transfer**, will be back around 5:30 – 6:00pm PST. **DO NOT BOOK FLIGHTS HOME ON THE SAME DAY YOU LEAVE THE LODGE** as weather and road delays are very common; we recommend you book your travel home the next day. We **CANNOT** accommodate early departures from the lodge.

UNTIL WE MEET AGAIN

- This season's guests (that's **YOU!**) have **first booking rights to the same seats next season**. This offer expires on the last day of your trip, so **come prepared to make a 25% deposit for next season** when you settle your final bill. If you decide not to re-book, those seats will be offered to our waitlist and posted to our [website](#). Any availability after this will be first come, first served.

THE FINE PRINT— MUSTANG POLICIES

- **All bookings are non-refundable**. We **strongly encourage** all guests purchase trip **cancellation insurance** in case of any travel interruptions. We do not issue refunds or credits, however all seats are transferable to a friend without penalty. Please familiarize yourself with our [cancelation policy](#).

MORE INFORMATION

◆ Frequently Asked Questions	◆ Staying in Revelstoke / Staying in Kelowna
◆ Mustang Lodge	◆ Revelstoke Mountain Resort Information
◆ Programs: Small Groups , Steep Chutes ; Private ; Mixed	◆ Guest Registration
◆ Shuttle Services: OK Limo ; Revelstoke Transfers	◆ Mustang Weather