



Mustang Powder

Mustang Powder requires all guests and staff be fully vaccinated for COVID-19 (this includes Canadians and non-Canadians). **All guests and staff must provide proof of two (2) approved COVID-19 vaccination shots in order to attend their trip – No exceptions.**

Guests who have already provided proof of vaccination on a prior trip or at the time of booking **do not need to resubmit this information to us.**

Guests who HAVE NOT previously provided this documentation must do so prior to arrival, in order to confirm your booking and attend your trip with us. Please email your proof of vaccination to our Reservations Team **by October 31st**. It is easiest to take a photo of your vaccination cards and send to us via email: info@mustangpowder.com. If you have an appointment for vaccination past October 31st, please contact our office.

* **Valid proof of full vaccination** is considered a valid government issued vaccination card, government approved electronic vaccine passport app or portal showing the person has received both doses of vaccine. Currently, anyone entering Canada from the USA over overseas is still required by the Canadian government to be vaccinated for COVID (or undergo a quarantine).

Why is full vaccination required at Mustang?

Mustang Powder is an insular backcountry lodge and snowcat environment which does not always allow for social distancing – particularly in helicopters, snow cats, shared accommodations, first aid scenarios, massage, etc. With 30+ guests and staff arriving from all over the world every 3-4 days, there is a significant risk of transmission in such close quarters, even when accompanied by our COVID-19 Safety Plan protocols.

What other COVID-19 safety precautions will be in place during my trip?

Due to the changing nature of this pandemic, our COVID-19 policies and procedures may require changes and updates to adhere to the British Columbia and Canadian government guidelines. This will include an 'Infection Prevention Plan' which will be in place during your Mustang holiday. This plan will include, but is not limited to: Upon-arrival and morning health checks, comprehensive sanitizing of common areas in the lodge and snowcats, handwashing/personal hygiene guidelines, open windows in snow cats for better air flow, what to do if you become symptomatic, etc.

We do not require incoming guests to show a negative covid test prior to their trip. However, guests who become symptomatic upon arrival or during their holiday will be tested for COVID-19 immediately. If test results are positive, the person will be taken from the lodge to seek appropriate medical attention.

Our plan does not include a mask requirement for guests and staff at this time, as masks are not currently mandated by the government of British Columbia for indoor spaces such as the lodge, helicopters, and snowcats. Please note, the mask rules are subject to change based on the British Columbia and/or Canadian government guidelines/requirements.

Our most current COVID-19 policies will be posted on our [website](#) and updated as needed; full details will also be discussed at the lodge on the first night of your trip during the lodge manager's speech.

Please note that although these policies and protocols are highly effective tools in preventing the spread of COVID-19, it is not possible for us to remove all risk factors of COVID-19 transmission at the lodge. Therefore, guests should be aware that there is still an element of personal risk taken when attending your trip with us. **We strongly encourage all guests to purchase trip cancellation insurance for their trip – we will not issue refunds or credits to those who cannot attend their trip for any reason, including COVID-19.**

How will Mustang Powder store my proof of vaccination?

Once we have received your proof of vaccination, Mustang Powder will make note in our reservation system (Proof of Vaccination YES/NO), and then delete the email with documentation. No personal medical information will be stored or saved.

I still have questions, who can I talk to?

Nothing with COVID is simple. If you have any questions about this policy, or about attending your trip with us this winter, please contact us at info@mustangpowder.com or 1(888) 884-4666.

We look forward to welcoming you all to the lodge for a safe, healthy, and snowy season together!

Sincerely,

Nick & Ali Holms-Smith, Owners
Michelle Gabriele, Reservations Manager