

MUSTANG POWDER SEASON CANCELLED

Dear Mustang Powder Guests,

We have continued to monitor the situation with COVID carefully across Canada and here in BC, we and continue to comply with the [provincial government orders](#) currently in effect for British Columbia until February 5th 2021. The Premier of BC, John Horgan has made the following statement: *"We ask all British Columbians to stay close to home while vaccines become available. And to all Canadians outside of B.C., we look forward to your visit to our beautiful province when we can welcome you safely," Horgan said. "If we see transmission increase due to interprovincial travel, we will impose stronger restrictions on non-essential travellers."*

We also continue to monitor the federal government messaging, which is now asking all Canadians to cancel all non-essential domestic and international travel for March Break and warns of further travel restrictions to come. Justin Trudeau has stated: *"No one should be taking a vacation right now. If you've got one planned, cancel it" Justin Trudeau said, adding that, "if you are thinking of traveling across the country for spring break - now is not the time."*

With these in mind, it does not seem reasonable that our current orders will loosen to allow for Mustang to operate for the remainder of our season. And so, it is with a heavy heart that we have decided to cancel all remaining trips for this season, in order to comply with these orders and keep our guests and staff safe.

As you are booked to ski with us between February 15th and the end of the season, your trip with us has now been cancelled.

All guests booked to ski with us this winter will receive 100% credit of the dollar amount paid for this year's trip, to be used towards the price of a trip in the 2021/2022 season.

Please note, for the 2021/2022 ski season there will be no price increases from our regular, full priced rates of 2020/2021 – however, any and all discounts given for the 2020/2021 ski season will not be extended to reservations made for 2021/2022. Next season's prices for early and late season will not be discounted. Any remaining balances for 2021/2022 trips booked with a credit will not be due until October 15, 2021.

This credit can be used as follows:

- Credits are given as a dollar amount paid for this year's trip and are not a ski day credit or raincheck – any differences in pricing for trips not covered by your credit with us will be collected on October 15th.
- Reservations this winter **with rebooking rights** for our 2021/2022 season will hold a credit of the full dollar value of this year's trip to be used towards the corresponding trip dates next season or another trip during the 2021/2022 season, subject to [2021/2022 Availability](#).
- Reservations this winter **without rebooking rights** for our 2021/2022 season will hold a credit of the full dollar value paid for this year's trip to be used towards another trip of your choice next season, based on availability [2021/2022 Availability](#). Please contact us as soon as your trip is cancelled to discuss alternate trip dates.

We understand this is disappointing news to our guests, but please know it is always our goal to put the health and safety of our guests and staff first. We look forward to skiing with you all again next season!

Please contact us at your earliest convenience to confirm your corresponding dates for next season or to make arrangements for alternate trip dates, and do not hesitate to contact us with any questions or concerns.

Stay Healthy,

Michelle Gabriele, Reservations Manager

Nick and Ali Holmes-Smith, Owners

Mustang Powder

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